

Your Program Counselor will guide you through all steps of the process.

START ▶



1) INTAKE APPLICATION Landlord completes application and provides all required documents for review.



2) ELIGIBILITY REVIEW Applicant & property go under eligibility review.



3) INSPECTION & ASSESSMENT A preliminary damage assessment, environmental review and site inspection will be conducted.

4) AWARD LETTER After a financial analysis to verify other fund sources is completed, an award determination is made. Landlords are then notified they are approved.



5) GRANT AGREEMENT & CONSTRUCTION BEGINS

Landlord signs construction contract. Builder, design & permits are approved.

6) UNIT IS COMPLETE & LISTED

Landlord lists property for rent with Housing Choice Voucher program or on the open market.



7) TENANT MOVES IN

Within 60 days of unit completion, an eligible LMI household, approved by the Program & Landlord, signs new lease and moves into the unit.



VISIT ONE OF OUR RECOVERY CENTERS

St. Thomas
TuTu Mall
(next to Subway)

St. Croix
Health Conscious
building (next to NAPA)

St. John
The Marketplace
(next to VIYA)



If your unit still has damage from Hurricanes Irma & María, you may be eligible for assistance. Our seven-step process takes you from intake to completion.

Each scope of work is unique, so the time frame for construction may vary. Our goal is to provide you decent, safe, and sanitary units.